

# LE-Series

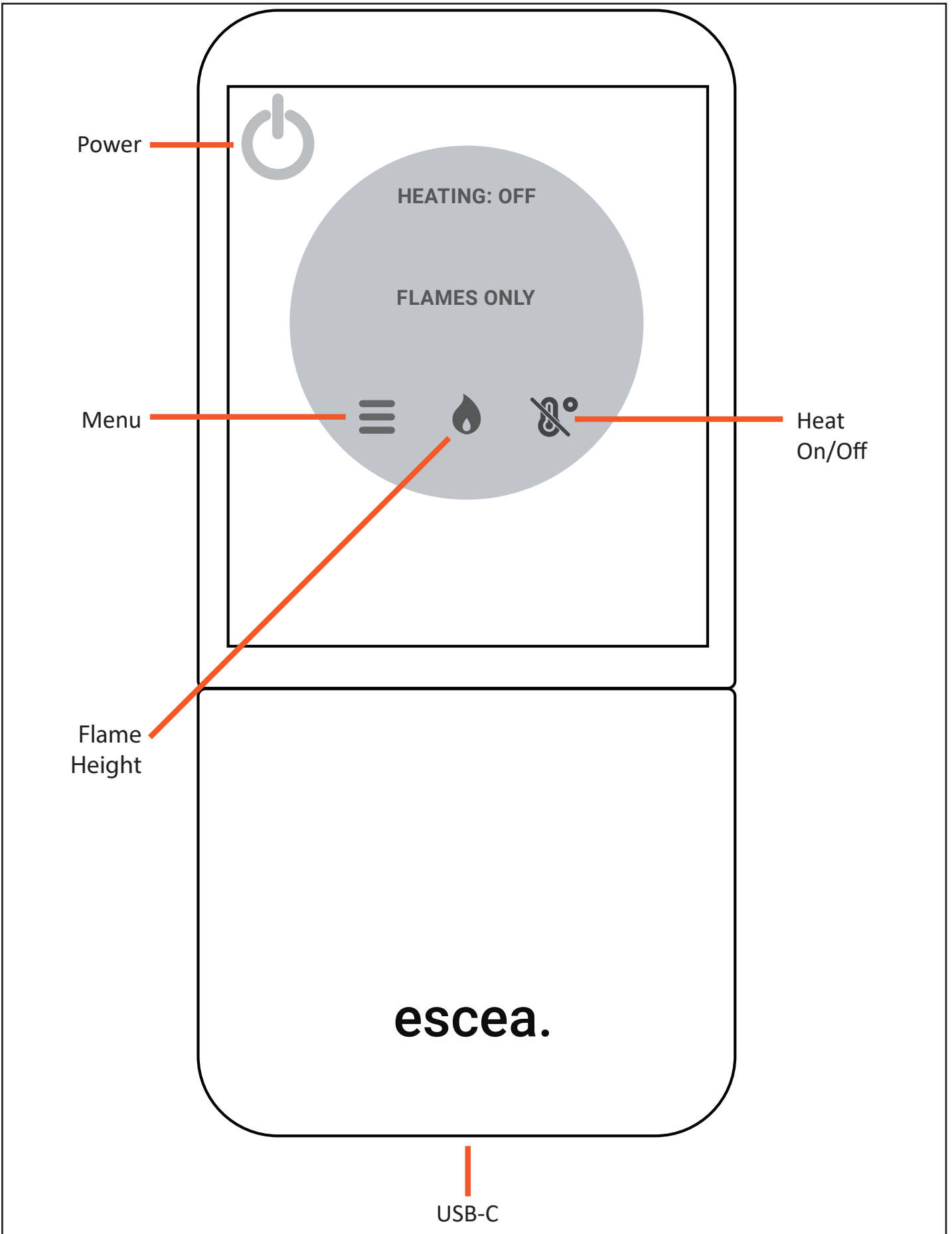
HOLOGRAPHIC ELECTRIC FIREPLACE

## User Guide

## CONTENTS

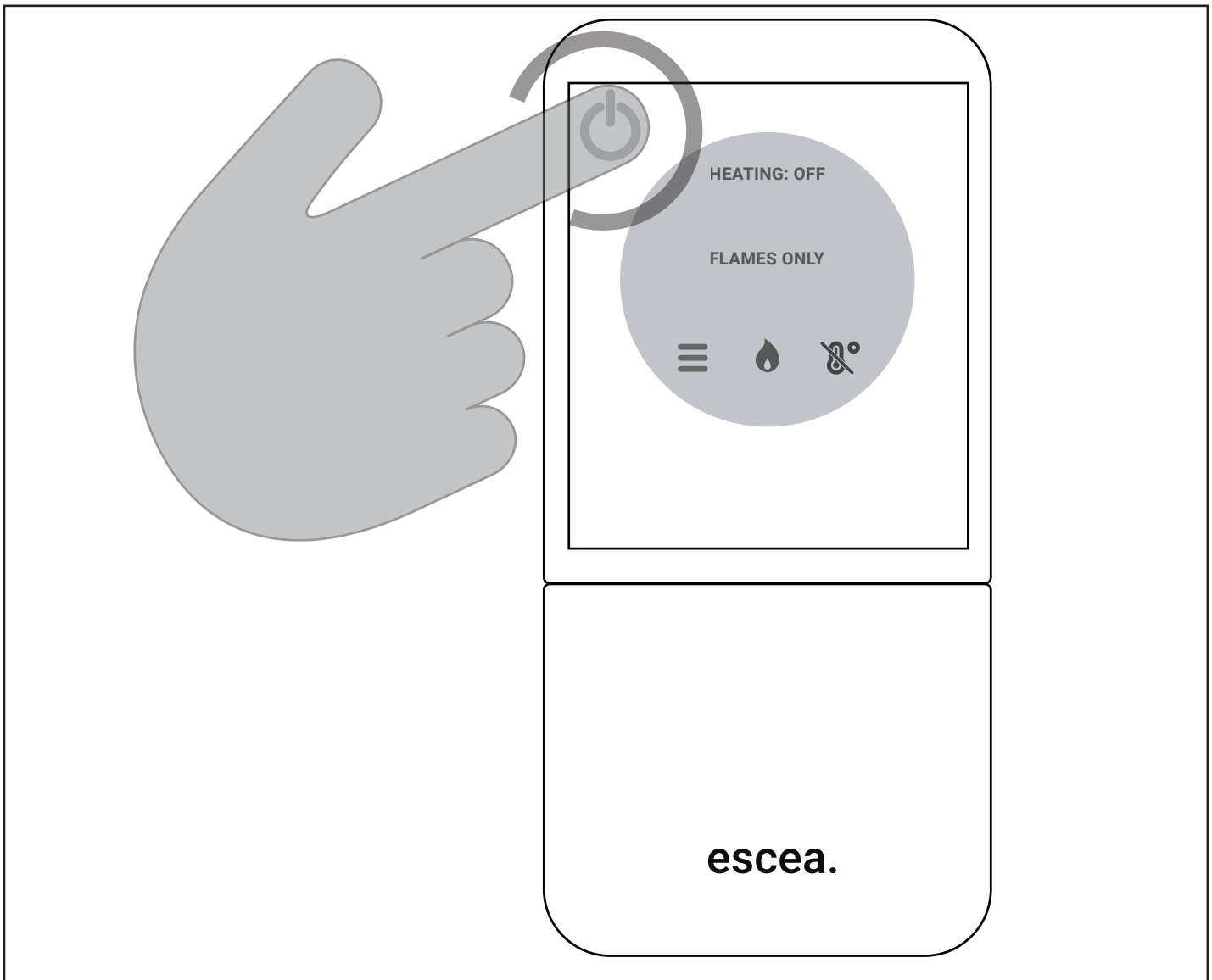
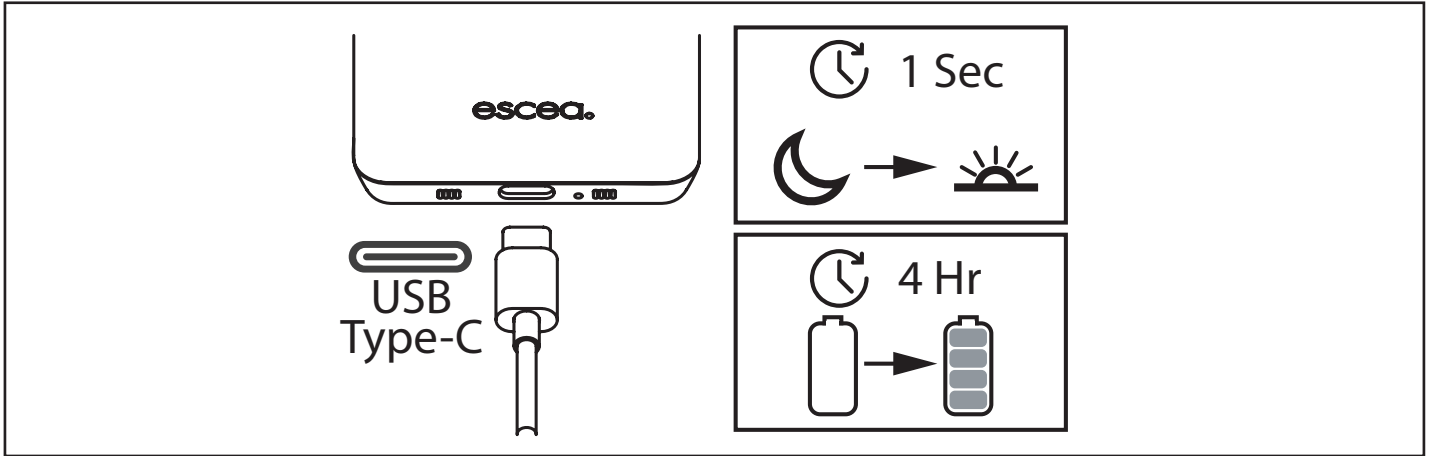
<b>A Remote Layout</b>	4
<hr/>	
<b>B Basic Operation</b>	5
<hr/>	
B1 Using the Remote	5
B2 Flame Control	6
B3 Heat Control	6
B4 Changing Temperature Units	7
B5 Dark Mode	8
<b>C Using the Fireplace Control Panel</b>	8
<hr/>	
<b>D Fascia, glass, and log Care</b>	9
<hr/>	
D1 Fascia and Trim Care	9
D2 Cleaning the Glass	9
D3 Cleaning the Logs and Fuelbed	10
<b>E Troubleshooting and Servicing</b>	11
<hr/>	
E1 Normal Operating Sounds and Smells	11
E2 Error Codes	11
E3 Troubleshooting	11
E4 Serial Number Location	11

# A REMOTE LAYOUT

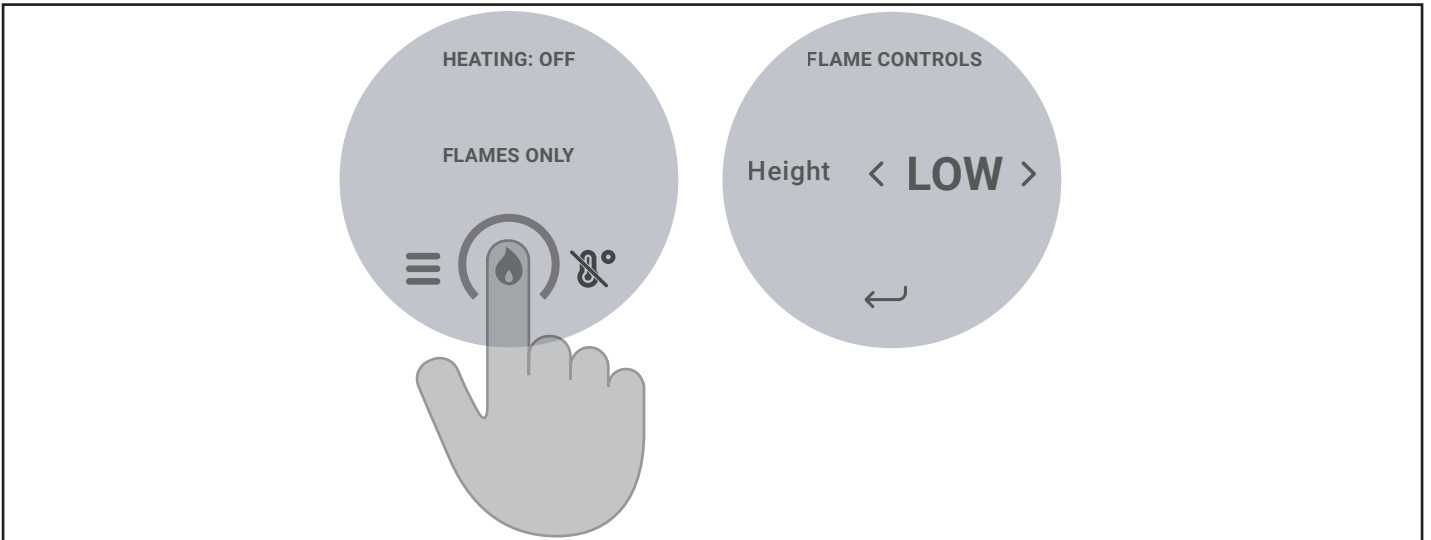


# B BASIC OPERATION

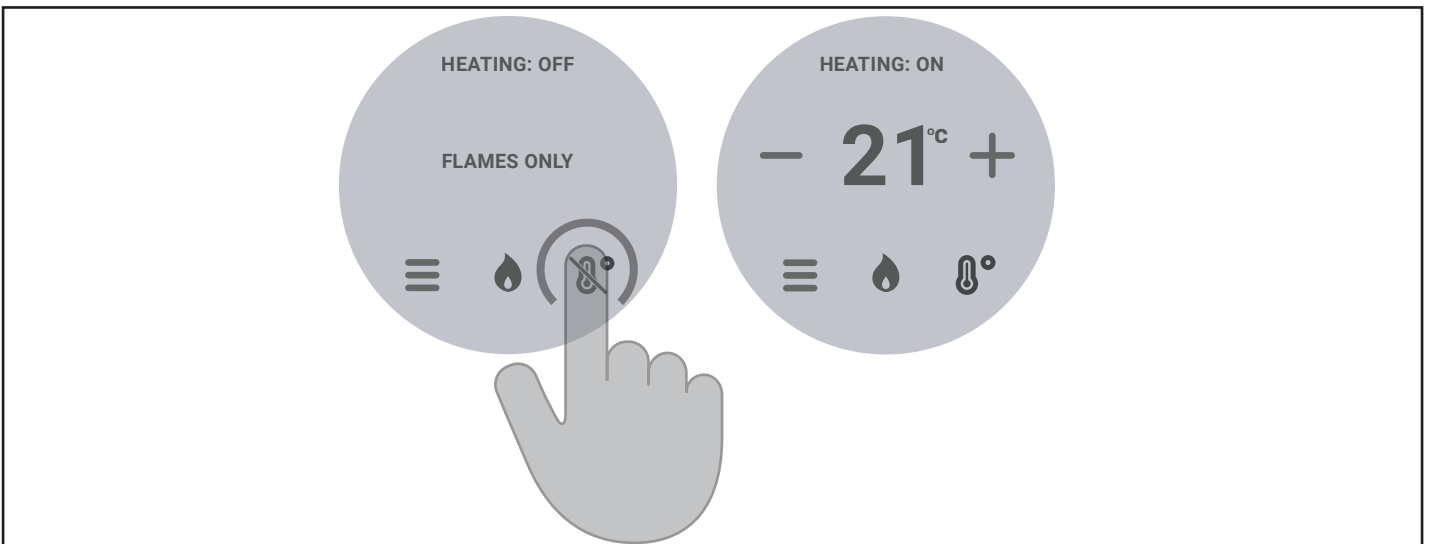
## B1 Using the Remote



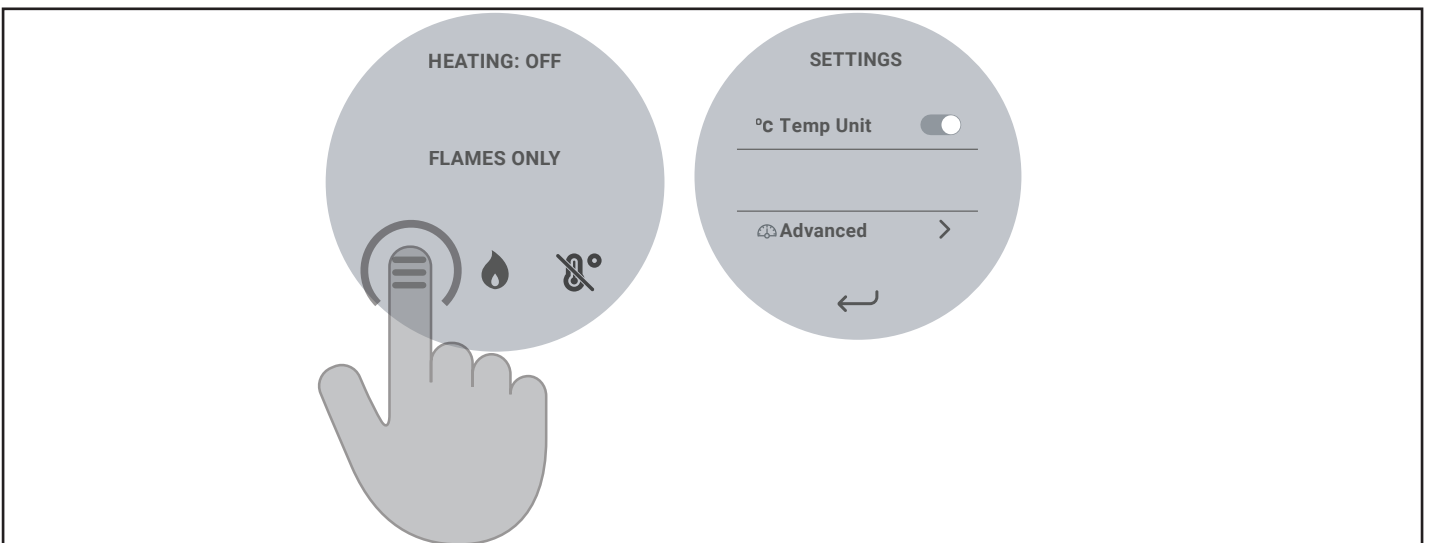
## B2 Flame Control



## B3 Heat Control

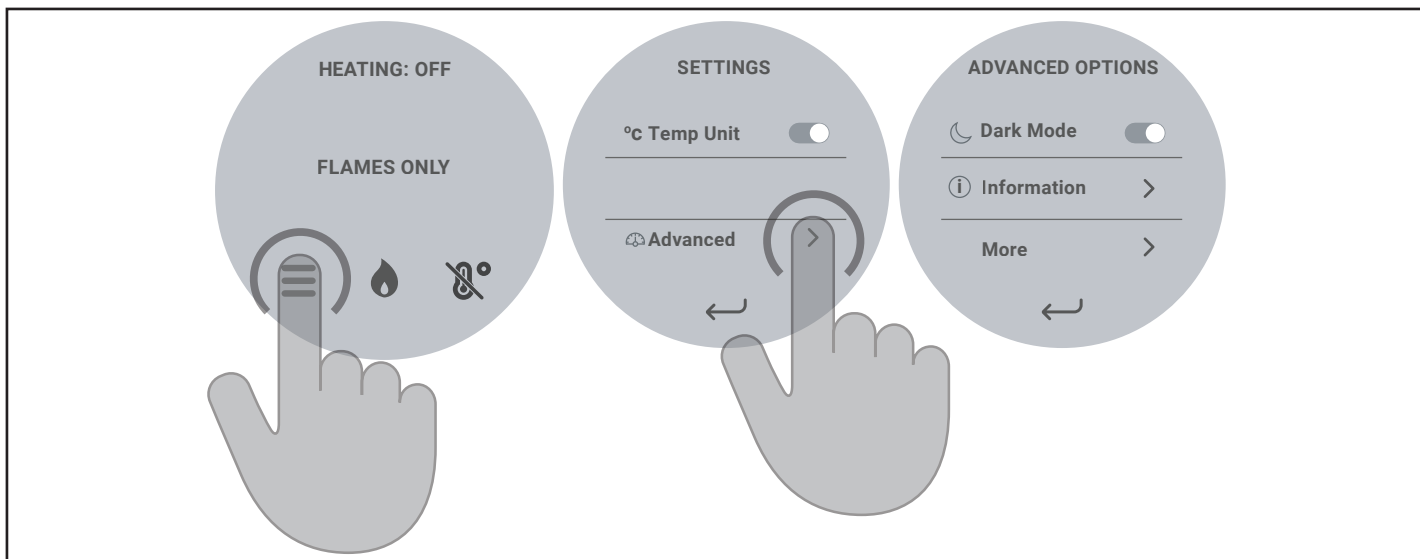


## B4 Changing Temperature Units



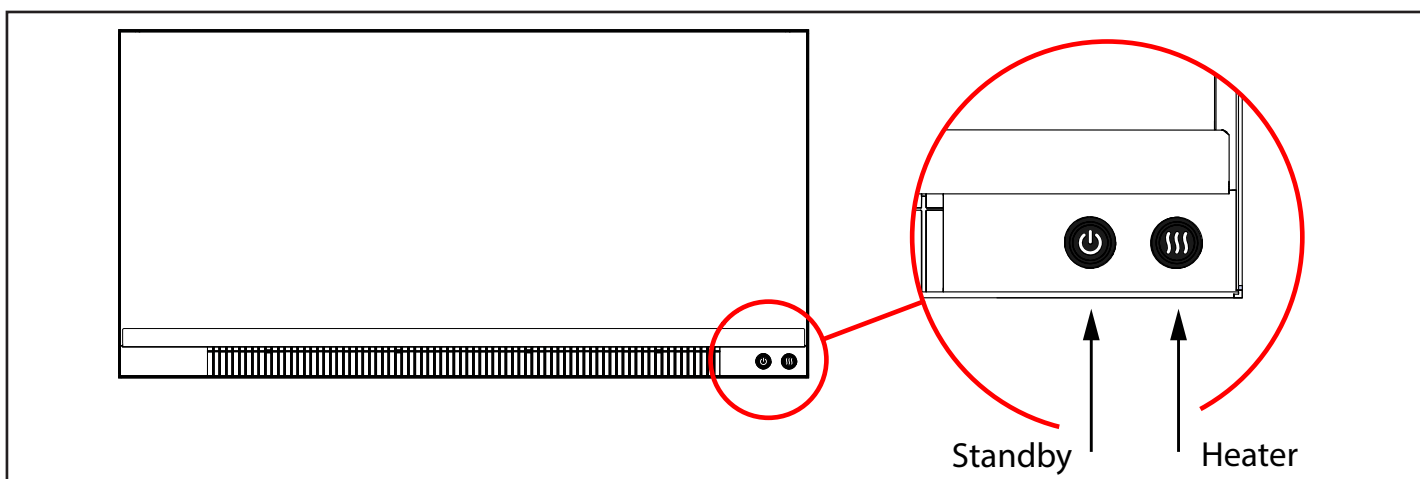
## B5 Dark Mode

Dark Mode disables the firebox downlight in standby mode.



## C

### USING THE FIREPLACE CONTROL PANEL



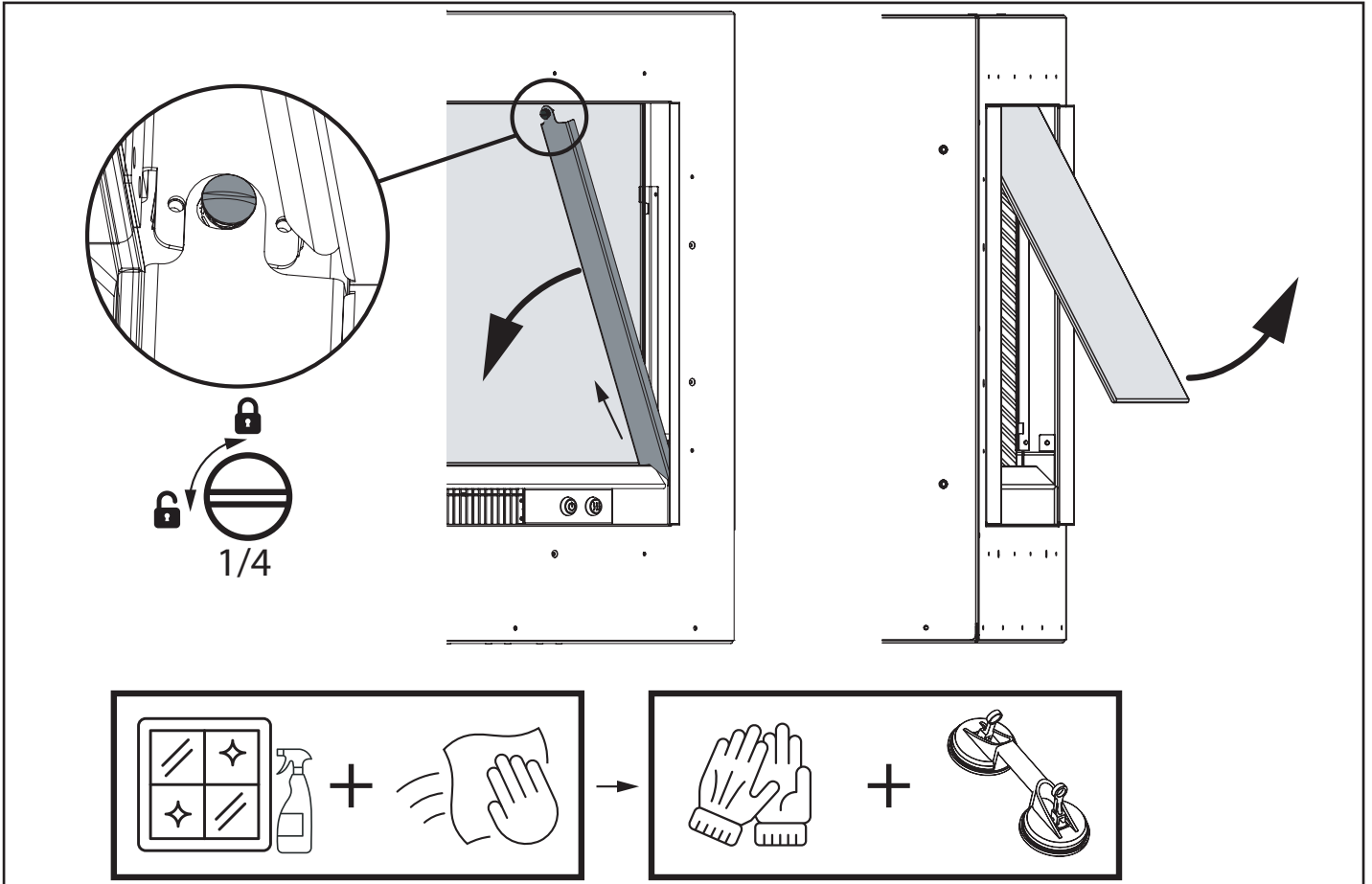
# D FASCIA, GLASS, AND LOG CARE

## D1 Fascia and Trim Care

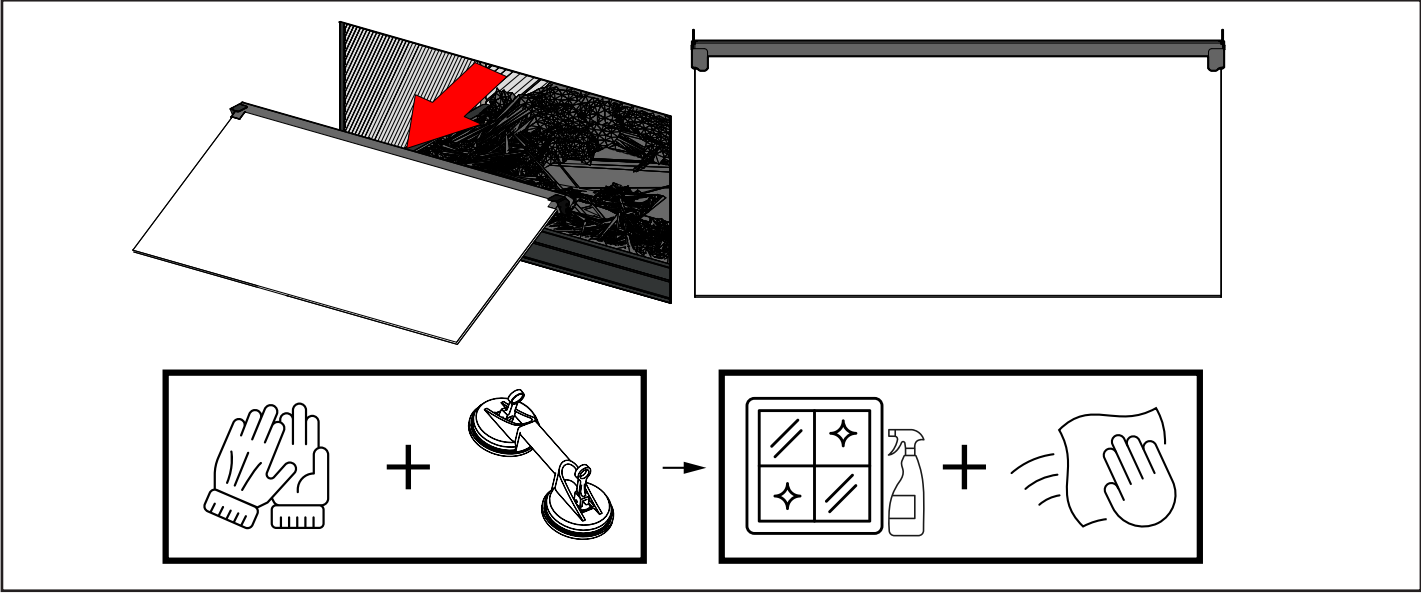
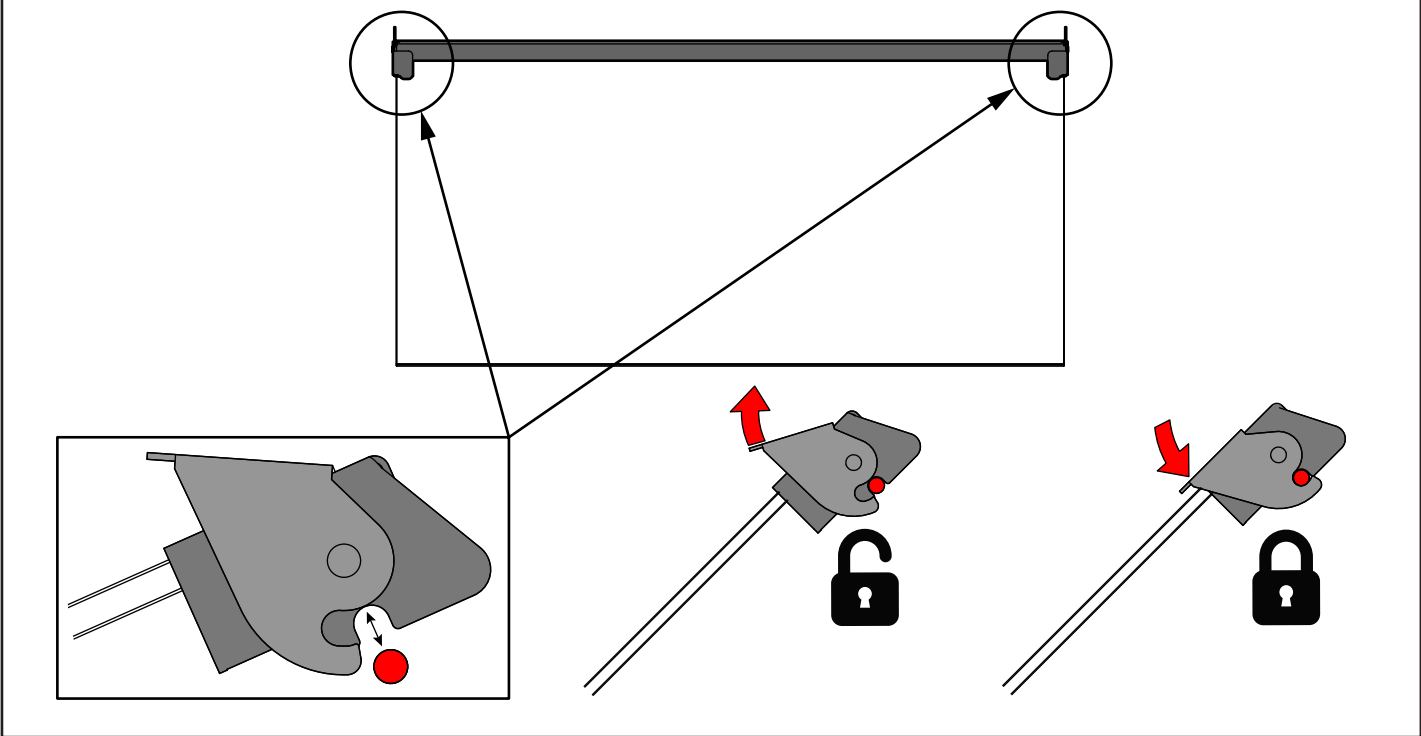
Clean with a damp microfibre cloth.

## D2 Removing/Cleaning the Glass

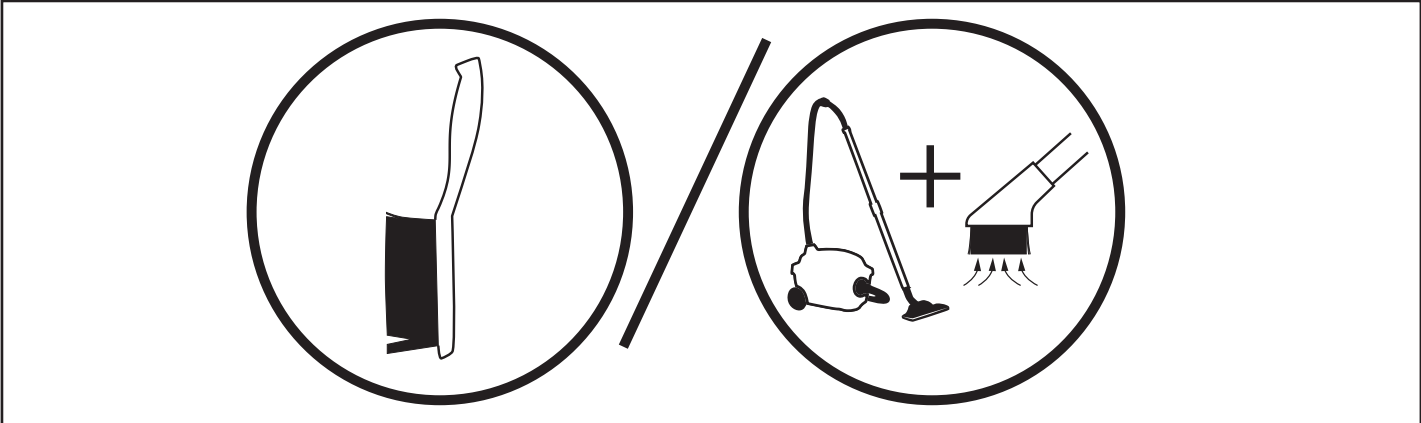
### Front Glass



Angled Glass



D3 Cleaning the Logs and Fuelbed





# E TROUBLESHOOTING AND SERVICING

## E1 Normal Operating Sounds and Smells

Sounds: Thermal expansion and contraction may cause noise. The fan may produce a "whirring" sound.

Smells: A temporary smell may occur from dust, especially after extended non-use.

## E2 Error Codes

E2 Error: Contact a service technician.

E3 Error: If the fireplace overheats, it will shut off. Wait a few minutes to cool, reset heater by turning off and on. If the error persists, contact a technician.

## E3 Troubleshooting

Problem	Possible Cause	Solution
Fireplace does not start	No power.	Check power.
	Remote has no power	Use power button on fireplace to turn the fireplace ON
Remote unresponsive	Remote has no power	Charge via USB-C
	Faulty remote	Contact Escea or your retailer for assistance.
Heater not working	Fan may be stalled or slowed by a blockage	Contact Escea or your retailer for assistance. Technicians: refer to the Service Manual for part inspection and cleaning details.
	Fan and/or heater element may be disconnected	
Fan is noisy	Dust or debris buildup	
	Fan may be touching a loose component	
	Faulty Fan	
Ember LEDs not working	LEDs may be disconnected	

## E4 Serial Number Location

